

ACCESSIBILITY STATEMENT

At Fonab we treat all of our guests as individuals and our range of facilities cater for people of all abilities.

Enquiries & Reservations

Fonab has six rooms located on the ground floor, one of which is a less-able bodied access room. For carers and guests with a disability, this room will always be offered at our lowest available public rate at the time of booking.

We always encourage telephone enquiries in order to discuss your requirements pre-arrival. Please contact us on the number below where one of our team will be happy to assist you in ensuring your stay will be both an enjoyable and memorable one.

Tel: 01796 470140

Car parking and arrival

Our car park is on a level and has a firm tarmac surface. The drop-off point is at the front door for wheelchair access and Fonab offers Concierge assistance for both car parking and luggage.

The main Reception is on a flat level for ease of access from the car park.

Reception

The reception is located on the ground floor and has clear level access to our Woodland Rooms, Suites and toilets.

Public areas

The Lounge in the hotel are located on the first floor where the surfaces are a mix of level wooden flooring and short pile carpets. Our corridors are wide enough to accommodate a wheelchair and we have staff trained in disability awareness. Assistance dogs are more than welcome within the Lounge.

Sandemans Restaurant & The Brasserie

Sandemans Restaurant and the Brasserie are located up a short flight of stairs and can also be accessed via a lift. The surface is level wooden flooring and short pile carpet.

Full waiter service is provided at breakfast, lunch and dinner. Please let us know in advance if you have any special dietary needs.

There is ample moveable seating and there are chairs without arms. Both restaurant areas are well-lit, with lots of natural daylight during daytime hours.

Bedroom

We have an accessible room on the ground floor – a Woodland Suite comprising of bedroom, two bathrooms and separate lounge area. The room is well lit with ceiling spot lights, table lamps and natural light from the patio windows.

Two bathrooms (one wet room, one with walk in shower) comprises of a shower with a portable seat and grab rail.

Evacuation

In order to safely evacuate, we will need to conduct a personal emergency evacuation plan on arrival to understand your specific requirements. Should evacuation be necessary our alarm will sound continuously.